



## \*IMPORTANT ARRIVAL INSTRUCTIONS AND INFORMATION

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### IF YOU ARE RENTING A CAR ~ DRIVING DIRECTIONS TO THE HOTEL ELEMENTS

Expected drive time about 45 minutes from the airport

Leaving the airport...there is only one road that exits the Cancun Airport. As you leave you will pass a number of billboards and approach **Highway 307**.

The on-ramp to your **RIGHT** before the overpass goes to the Riviera Maya-Playa del Carmen and is the ramp to go south on **Highway 307**.

The **sign says Tulum and/or Chetumal**.

Continue on this highway SOUTH until you approach the town of Playa Del Carmen:

**As you enter Playa del Carmen stay on the main highway road to the left (not the frontage road):**

1. Turn Left from Highway 307 on to Constituyentes. (There is a light and a large sign)
2. Go about 8 blocks and you will hit 10<sup>th</sup> Avenue. (This is a roundabout)
3. Turn on the 3<sup>rd</sup> road of the circle so that you are heading North on 10<sup>th</sup> Avenue
4. Turn Right onto CTM Avenue (approx. 46<sup>th</sup> Street) (There is an oxxo convenience store on the left)
5. You will see **THE ELEMENTS** directly in front of you. Street parking should be available.

\*\*\*All Avenidas (Avenues) in Playa del Carmen run parallel to the ocean starting with Avenida Cozumel and then 1<sup>st</sup> Ave.

\*\*\*All Calles (Streets) in Playa del Carmen run perpendicular to the ocean.

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### IF YOU ARE USING PRIVATE VAN SERVICE FROM HOTEL ELEMENTS:

***\*YOU MUST COMPLETE AND SUBMIT THE HOTEL ELEMENTS TRANSPORTATION REQUEST\****

The driver will meet you with a BRIGHT YELLOW/white sign with "**YOUR NAME**" just outside the airport glass doors, assist you with luggage, and bring you directly to THE ELEMENTS. The van is private and makes no additional stops. In the event you miss finding the driver wait at the bar/restaurant, "Coconuts", outside Terminal 3 and if arriving to Terminal 2, the bar, "Meeting Point". The driver will look for you there. Occasionally the driver has to make a loop around the airport, which may cause a 20-30 minute maximum wait. Please be patient, sometimes due to customs/immigration delays or the airport being particularly busy it is easy to miss the driver. The direct local phone number of the



transportation company is: **ZAZIL Transportation / HOTEL ELEMENTS**-Ana Baez 998-111-3708 or Caren Orozco 984.116.4684

Please ask someone and borrow a local phone and call ZAZIL or BRIC if you have trouble.

QuickTime™ and a  
TIFF (Uncompressed) decompressor  
are needed to see this picture.

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### EMERGENCY CONTACT INFORMATION:

Please provide your family the following contact information for any emergency.  
In the event you need to be reached we can immediately deliver any messages to you.

USA Phone in Mexico           480.467.4638  
Mexico Office Phone from US 011.52.984.873.2005  
USA FAX                           480.718.7939  
Email                               [info@bricrental.com](mailto:info@bricrental.com)

\*In the event that all appointments and arrival plans go awry, please find a local telephone and dial our Mexico cell phone # **984.100.2242 or 984.113.6158**. We will come meet you immediately. Office directions included. We are here to help and make your stay as comfortable as possible, please do not hesitate to call on us.

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### CONCIERGE SERVICES:

Your personal concierge at The ELEMENTS HOTEL is Demian!

Demian is happy to assist you with any additional needs you may need prior to your arrival including grocery shopping and booking any tours in the area. Demian is also happy to provide you with information on additional services such as chef and cooking service, massage services and just about anything you may need. Please feel free to contact Demian with any needs you may have prior to your arrival.

Demian Phone Mexico 001 52 984 113 6159  
Demian EMAIL – [Demian@BricRental.com](mailto:Demian@BricRental.com)